(1) Installation work of five new BTSs (Base Transceiver Stations) at Muzaffarnagar, Thanabhawan, Budhana, Chhapar and Jansath is in progress.

(2) There is proposal for installation of two numbers of new BTSs at Morana and Kairana and expansion of one BTS at Jhinjhana.

Cell to deal with public complaints

2901. SHRI GIREESH KUMAR SANGHI: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether there has been any cell to deal with the complainants on grievances of the public in regard to private cellular companies;

(b) if so, the details thereof; and

(c) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) and (b) There is a Public Grievance Cell in Department of Telecommunications (DoT) which receives complaints from the customers of telecom service providers including cellular service providers and send them to the concerned service provider for redressal.

Besides, Telecom Regulatory Authority of India (TRAI) has a Consumer Welfare Cell for Consumer Affairs. A group of consumers can petition Telecom Dispute Settlement and Appellate Tribunal (TDSAT) for redressal of grievances.

(c) Does not arise in view of (a) and (b) above.

Compensation to courier companies

2902. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government propose to ban all small courier companies from delivering post;

(b) if so, the details of the proposed ban;

(c) whether there is a proposal to take over small courier companies employing thousands of youths;

(d) the compensation would be paid to such companies and their

employees who are banned from their occupation; and

(e) the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir.

(b) to (e) Do not arise in view of (a) above.

Mumbai blasts

2903. SHRI MANGANI LAL MANDAL: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that Pakistan has made it categorically clear to India in the perspective of 11/7 Mumbai blast that it would neither handover nor allow any interrogation of the leaders of banned terrorist outfits like Lashkar-e-Taiba and Jaish-e-Mohammed;

(b) whether it is also a fact that Pakistan's Minister of External Affairs has also mentioned that his country would not provide any details of conversation that took place with Md. Azahar and Md. Syed; and

(c) if so, Government's view in this regard and to what extent this adamant approach of Pakistan would create impediments in confidence building measures between India and Pakistan?

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI E. AHAMMED): (a) and (b) According to Pakistani media reports, on 23rd July, 2006, Pakistan Interior Minister Aftab Ahmad Khan Sherpao said that none of the wanted men was present in Pakistan. On the same day, Pakistan Foreign Office Spokesperson said that as far as Salahuddin and some other Kashmiri leaders are concerned, they are people associated with the Kashmiri struggle against Indian occupation and "the question of handing them over to India does not arise." Pakistan Foreign Minister, Khurshid Kasuri, during an interview on an Indian television channel on 23rd July, 2006, also declined to hand over any of the wanted terrorists or any interrogation record to India. He said that trust needs to be build first "and a stage will come when we will be able to conduct joint investigations of what happens in Karachi or in Bombay".

(c) India has conveyed to Pakistan that the dialogue process between the two countries can be sustained and carried forward only if Pakistan